

## booking terms and conditions

PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY

### PAYMENT

50% deposit is payable when booking. 14 days before arrival the other 50% is payable. For bookings made 14 days or less before arrival 100% is payable when booking.

A credit card, in the name of the person booking, is required at time of booking. For villa bookings we put a \$500 pre-authorisation on the card the day before arrival to cover loss or damage. This will be released after departure, less any charge for loss or damage.

### CHANGES & CANCELLATIONS

Bookings are not cancellable. Payments are not refundable. If notified more than 14 days before the arrival date, bookings may be transferred once only to a date within 6 months from the notification date. Extra payment may be required if the new rates differ from the original rates. No cancellations or changes permitted 14 days or less in advance of the arrival date.

SEE NEXT PAGE FOR MORE TERMS AND CONDITIONS

## OTHER TERMS & CONDITIONS

1. Arrival is from 2pm. Departure is strictly no later than 10am.
2. Smoking is not permitted inside. Smoking inside will incur a fee of up to \$500 to the credit card.
3. Pets are not allowed. We will terminate the tenancy with no refund if pets are found on the property.
4. A maximum of 2 adult guests is allowed per studio, & 4 adult guests for the villa. We will terminate the tenancy with no refund if these maximums are exceeded or non-adult guests are found in the studio/villa.
5. We ask guests to leave the studio/villa in a reasonably clean condition. If it is not, a cleaning fee of up to \$200 will be charged to the credit card.
6. If there is any damage or property loss, including glassware, we reserve the right to charge the credit card to fix or replace the item/s or damage.
7. The studio fireplace is available from May to August only. Using it outside those months will incur a cleaning fee of up to \$300 to the credit card.
8. We provide lots of consumable items (e.g tissues, teas, toilet paper, paper towels) so you won't run out. If you take unused items we will charge the credit card to replace them.